



Confidentiality Statement

Confidentiality and trust are essential to the counseling process. Consequently, information shared during counseling and the identity of counseling clients will not be disclosed to anyone without the student's permission (written or verbal) consent.

Exceptions to confidentiality occur when a student poses risk to themselves or others in the community. In these cases measures will be taken to ensure the safety of the student and community by notifying family members, Public Safety and/or college administrators. The Dean Clinician will always do their best to notify a student when information will be shared outside of a counseling session.

Information for parents and family members about confidentiality

Dean College Clinicians welcome parents and/or family members to call and consult or share concerns about their student. However; confidentiality laws protect the privacy of all communications between a client and a counselor/therapist, and we are often limited in the information we are able to share with families without the student's written authorization. In an effort to protect your student's confidentiality, we will not be able to provide you with information about your student. If you contact us with concerns, we will make an effort to contact your student and to offer support and notify them of the services our office offers. We encourage students to sign a Release of Information form to encourage communication so we can provide the best level of support and intervention for the student.